Experiments with Emotion Contagion in Emergency Evacuation Simulation

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- 2 Emotional Agents
- 3 Emotional Contagion Models
- 4 Simulation and Results
- 5 Discussion and Future Work

 During emergencies, emotions greatly affect human behaviour

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 - Fear, escalating to panic, may lead to non-rational behaviour, disorientation etc.

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- During emergencies, emotions greatly affect human behaviour
 - Fear, escalating to panic, may lead to non-rational behaviour, disorientation etc.
- Emotions levels, expressions and their effect on behaviour differ among individuals, depending on their personality
- For more realistic MAS simulations of emergency evacuations, it is important to incorporate emotions and their effects on the agents

"A process in which a person or group influences the emotions or behaviour of another person or group through the conscious or unconscious induction of emotion states and behavioural attitudes" ¹



¹Gerald Schoenewolf. "Emotional contagion: Behavioral induction in individuals and groups." In: *Modern* Psychoanalysis (1990).

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 One way of incorporating EC in MAS simulations is by using Formal Modelling

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- Formal state based modelling can rigorously define complex agent behaviour influenced by emotions
- Emotional Contagion can be incorporated in the formal models
- The produced models can be refined to **executable code**
- Realistic simulations of evacuation scenarios are produced

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Emotional X-Machines

An emotional X-machine is defined² as:

$$^{e}\mathcal{X} = (\Sigma, \ \Gamma, \ Q, \ M, \ \Phi, \ F, \ q_{0}, \ m_{0}, \ E)$$

where:

- Σ and Γ are the input and output alphabets, respectively.
- Q is the finite set of states.
- M is the (possibly) infinite set called memory.
- Φ is a set of partial functions, $\varphi : \Sigma \times M \times E \to \Gamma \times M$.
- F is the next state partial function, $F: Q imes \Phi o Q$
- **q**₀ and m_0 are the initial state and initial memory respectively.
- E is an emotional structure formalisation.

²Petros Kefalas, Ioanna Stamatopoulou, and Dionysios Basakos. "Formal Modelling of Agents Acting Under Artificial Emotions". In: *Proceedings of the Fifth Balkan Conference in Informatics*. BCI '12. Novi Sad, Serbia: ACM, 2012, pp. 40–45.

Emotional X-Machines cont'd

E is defined as:

$$E = (E_v, P, C, {}^e\Phi, e_0)$$

where:

- $E_v = (\epsilon_1, \ldots, \epsilon_n)$ is a vector containing emotion identifiers.
- *P* is a personality trait type.
- C is a contagion model type.
- ${}^{e}\Phi: E \times P \times C \times M \times \Sigma \to E_{v}$ is the set of emotions revision functions ${}^{e}\varphi$.
- e₀ is the initial vector of emotion identifiers representing the initial emotional state.

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Evacuating Agents



State Transition Diagram for Evacuating Agents

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Formal Definition of Emotional Contagion models

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- Formal Definition of Emotional Contagion models
- Integration of EC models in a state-based Agent Model Specification

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- EC models' implementation in NetLogo

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- Integration of EC models in a state-based Agent Model Specification
- EC models' implementation in NetLogo
- Conduction of experiments based on the different EC models

An agent's personality is defined by openness and expressiveness

³Mark Hoogendoorn et al. "Modelling the Interplay of Emotions, Beliefs and Intentions within Collective Decision Making Based on Insights from Social Neuroscience". In: *Neural Information Processing. Theory and Algorithms.* Vol. 6443. Lecture Notes in Computer Science. 2010, pp. 196–206 + (B) + (E) + (

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- The emotion update depends on interacting agents' personalities and the distance between them

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Emotion revision function:

$$\delta E_i = s_i * \left(\sum_{j \in AG} \left((w_{ij}/w_i) * E_j \right) - E_i \right)$$

emotion strength s_i depends on openness of agent i
w_{ij} depends on expressiveness of agent j and distance
Inspired by ASCRIBE³

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Model C1 cont'd



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An agent can be either *susceptible* or *infected*

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⁴ Jr. Costa P.T. and R.R. McCrae. *Revised NEO Personality Inventory (NEO-PI-R) and NEO Five-Factor Inventory (NEO-FFI) manual.* Odessa, FL: Psychological Assessment Resources, 1992.

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Emotion strength update:

$$E'_i = E_i + f(\theta, D + \sum_j^N d_j)$$

- *d*, *D*: emotion dosage and cumulative emotion dosage received
- \bullet θ : *empathy* value, depends on personality

Inspired by Durupinar⁵

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Model C2 cont'd



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 Agent with lower emotion strength inherits the highest emotion strength value of neighbors that are not authority figures

⁶Jason Tsai et al. "ESCAPES: Evacuation Simulation with Children, Authorities, Parents, Emotions, and Social comparison." In: *AAMAS*. ed. by Liz Sonenberg et al. IFAAMAS, 2011, pp. 4572–464. ⑦ → 4 ≧ → 4 ≧ → 4 ≧ → 4 ≥ →

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- Agent with lower emotion strength inherits the highest emotion strength value of neighbors that are not authority figures
- Agents that are authority figures pass their emotion strength to all neighbours

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- Agent with lower emotion strength inherits the highest emotion strength value of neighbors that are not authority figures
- Agents that are authority figures pass their emotion strength to all neighbours

Emotion strength update:

$$E'_{i} = \begin{cases} E_{j}, & \text{if agent } j \text{ is an authority figure,} \\ E_{j}, & \text{if } E_{i} < E_{j} \text{ and } j \text{ not an authority figure.} \end{cases}$$

Inspired by ESCAPES⁶

⁶Jason Tsai et al. "ESCAPES: Evacuation Simulation with Children, Authorities, Parents, Emotions, and Social comparison." In: *AAMAS*. ed. by Liz Sonenberg et al. IFAAMAS, 2011, pp. 452-464₂ ᠿ → ← ≧ → ← ≧ → ← ≧ → ← ≥ → <

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Model C3 cont'd



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Open square area with four exits

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- Emotion strength decreases with time with a rate that depends on personality

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- Open square area with four exits
- Source of alarm might be instantaneous or continuous
- Families with children might be present
- Security personnel might be present
- Emotion strength decreases with time with a rate that depends on personality
- The levels of emotion: Calm → Alarm → Fear → Terror → Panic → Hysteria

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Simulation Interface



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C1 Simulation

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C2 Simulation

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C3 Simulation

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Results



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Results cont'd



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 Different Emotional Contagion models yield substantially different results

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- More experiments are needed to determine similar effects of various parameters
- Validation of such models is extremely difficult due to lack of real data
- Comparison against video footage of real evacuations would offer insight into determining model usefulness and further refining

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Thank you for your attention. Any Questions?

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